



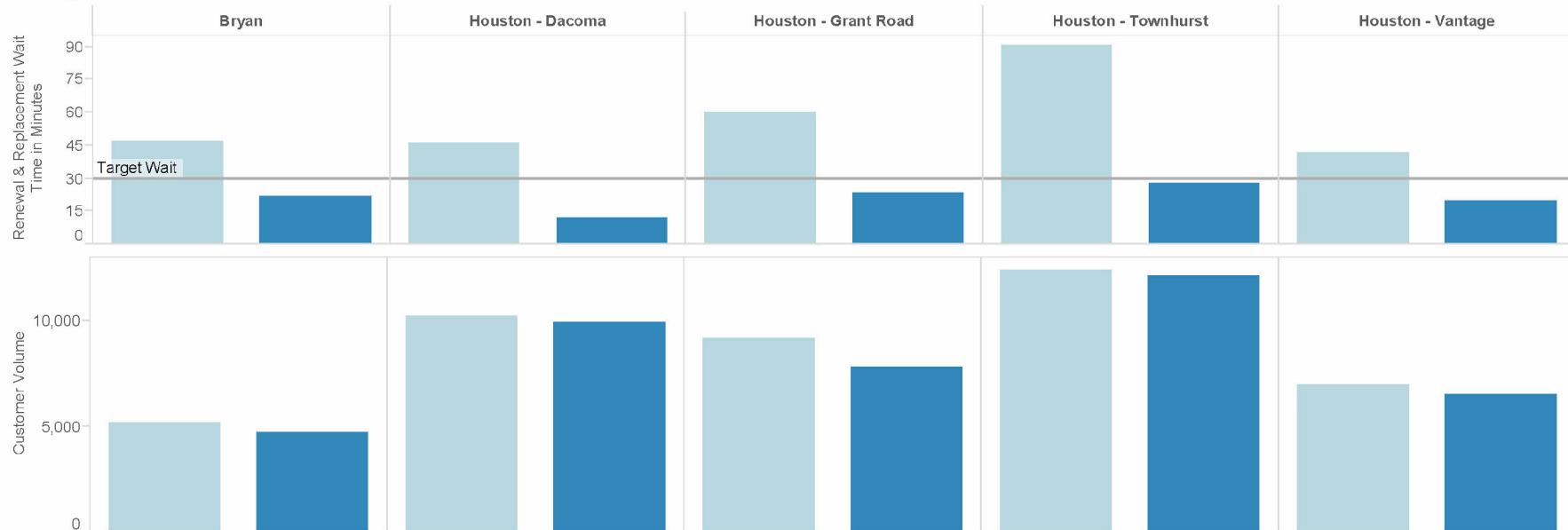
## Driver License Regional Monthly Review

Year  
2012      2013

Region 2A: West Houston

October 2013

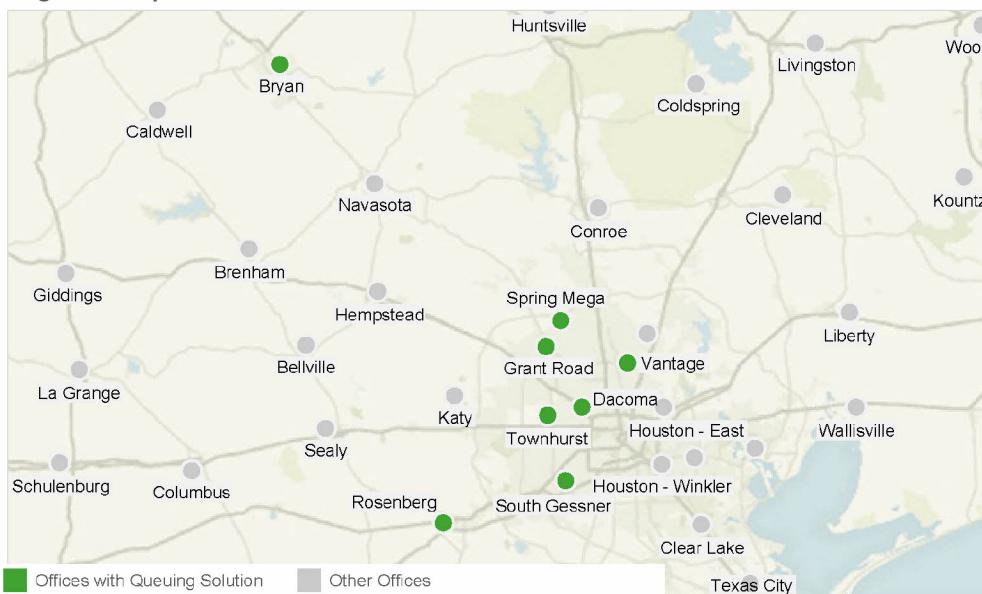
## Average Waits and Customer Volume



## Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Bryan	2,216	651	1,867	22	33	28
Houston - Dacoma	5,645	1,560	2,688	12	12	9
Houston - Grant ..	3,846	1,699	2,234	23	30	9
Houston - Townh..	4,239	2,217	5,618	28	60	44
Houston - Vantage	2,587	1,587	2,322	20	21	17

## Regional Map



2:13-cv-193  
09/02/2014

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